

RULES FOR VISITING THE VIRTUAL GAMING PLATFORM "WINLINE"

1. These Rules of attending virtual gaming platform "WINLINE" are developed in accordance with **Regulations on the implementation of activities in the gambling business, in supporting the Presidential Decree of 10.01.2005 number 9 (hereinafter - Regulations)** .

2. The following terms and definitions are used in the Rules for visiting the virtual Gaming Platform "WINLINE" (hereinafter VGP "WINLINE").

The organizer of gambling, virtual gaming platform is AlMah Limited Liability Company, carrying out activity on the organization and conduct of gambling in accordance with the requirements of the Republic of Belarus and the bettors with the participants in gambling.

Bookmaker online game is a gambling conducted by means of a virtual gambling establishment, in which its participant, using the Internet global computer network, bets on the result of an event (betting with the gambler), including those occurring on the Internet global computer network, and the amount of winnings is determined before the game begins and depends on the partial or complete coincidence of the forecast with the occurred, documented facts or events that have occurred.

Document identification is a document required for presenting to the Organizer of gambling when registering at the Virtual Gambling Facility "Winline", subsequent authentication, applying to the Organizer with an application. An identity document is: a passport of a citizen of the Republic of Belarus, an identification card of a citizen of the Republic of Belarus, a residence permit in the Republic of Belarus and (or) a biometric residence permit in the Republic of Belarus.

Identification of a gambling participant is a set of measures to establish data about a gambling participant, including personal data, and to confirm the authenticity of that data.

Verification of a gambling participant is a set of measures to verify and (or) supplement the gambling participant's data obtained during identification.

Updating of data about a gambling participant is the establishment and recording of data about a gambling participant other than previously received (confirmation of available data).

A copy of an identity document in electronic form, an image of a document, an electronic copy or image of an identity document, made by scanning, photographing or displaying it using the web-ID procedure, which allows you to fully reproduce the information and data of this document in electronic digital form.

Login is a phone number of the mobile operator of the Republic of Belarus specified by the visitor at the moment of registration.

Personal account of the gambling participant is an account in the form of separate section of a virtual gambling establishment, access to which is provided to an individual after his registration as a participant in a gambling in a virtual gambling establishment.

Betting Account refers to an account registered by an Online Gambling Establishment Visitor in the Online Gambling Establishment for the purpose of betting. The Account enables this Bettor to use the money (e-money) previously transferred (credited) to the Betting Provider.

Game account blocking is a ban on financial transactions and access to the personal account of a gambling participant in the Winline Virtual Gambling Facility.

A bet is a gambling, the outcome of which depends on the outcome of an event, relative to which it is unknown whether it will occur or not.

A big bet is a bet whose amount is higher than the average value of the gambling participant's bets. Big bets are accepted by the gambling organizer, taking into account the provisions of the Rules for organizing and (or) conducting the online betting game VGE "Winline".

Visitors of a virtual gambling establishment, gambling participant (hereinafter – client) is individuals who have provided the Organizer of gambling for registration with your data, including personal data, and copies of the identity documents, in electronic form, allowing them to identify these individuals and admit them to conclude a risk-based winning agreement. Only citizens of the Republic of Belarus and foreign citizens who have a residence permit in the Republic of Belarus can register and place bets in the VGP "WINLINE" on the winline.by website.

3. In VGP "WINLINE" through the global computer network Internet on the winline.by clients can participate in a bookmaker online game.

4. To make a bet, gambling participants must register in VGP "WINLINE" on the winline.by and go through the identification procedure, during which they provide the organizer of gambling with their data, which include: last name, first name, patronymic (if any) of the client; citizenship; date and place of birth; residence address; E-mail address; contact phone number; photo of the visitor; image of an identity document showing its series and number, date of issue, name of the state body that issued the document, identification number, signature of the visitor, signature of the official who issued the passport, official seal, document validity period, registration address, document validity period, registration address, bank card details, electronic purse data and other information required for passing registration procedures and (or) using the services of the Organizer of gambling.

5. The gambling participants must provide authentic information when carrying out the identification procedure.

6. Acceptance and registration of bets is carried out subject to the mandatory identification of a gambling participant in order to prevent participation in the game by persons under the age of 21, included in the list of individuals who are restricted from visiting gambling establishments, virtual gambling establishments and participating in gambling and who do not have citizenship of the Republic of Belarus or a residence permit in the Republic of Belarus.

7. After successful completion of the identification procedure, the gambling participant has access to the personal account, which contains the following information: unique game account number; individual pin code (required when contacting support); game account balance; the date and time of each deposit; the bets of the gambling participant; history of bets made by the gambling participant (date and time of bet, amount of bet, type of gambling, result of the event on which the bet was accepted in the gambling game); winnings (returned unplayed bets) to be transferred (transfer) to the participant of the gambling game; winnings (returned unplayed bets) listed (transfer) to the participant of the gambling game; information on suspension, non-implementation, blocking of payments (transfer) of a win (returned unplayed bets); balance of the bonus account with reflection on it of the sum of bonuses provided by the gambling organizer; information on achievement of a certain level in the bonus program "Bonus Club"; application of the gambling participant about remittance (transfer) of winnings (returned unplayed bets); information on performance (non-implementation) of remittance of payments (transfer) of winnings (returned unplayed bets) according to results of expert examination (investigation) for the purpose of establishing the facts of use by the participant of the gambling of software and/or technical devices or other means, according to clause 16 of this Regulation; information on the last visit of a virtual gambling institution by a gambling participant; other information (if necessary).

8. Communication with clients is carried out through the communication channels indicated on the website winline.by. The client is obliged to provide the organizer of gambling with a personal contact phone number and e-mail address used by him, and inform about any changes. A gambling participant is fully responsible for the secrecy of any information related to his gaming account, email, and is obliged to take all measures to prevent the use of the gaming account, email by unauthorized persons. The Organizer of gambling undertakes not to disclose the Client's data and is not responsible for the consequences caused by the transfer by the gambling participant of his personal data and the password to third parties for access to the personal account.

9. Any operations confirmed by entering the login and the password of the gambling participant are considered valid, performed by the respective gambling participant, and

have legal force. If the client suspects that third parties have known the password, he is obliged to change it himself.

10. A visitor of VGP "WINLINE" is only allowed to register one gambling account..

11. If the customer has forgotten (lost) the password, he/she needs to go to the site, click on the main page "**Forgot password?**", After which he must enter the mobile phone number specified during registration and click "**Get SMS code**". The received code must be entered in the input field in order to go to the password change page. Next, the client changes his initial password (at least 8 characters, at least 1 letter of the Latin alphabet a-z of any case, as well as at least 1 digit from 0 to 9) and enters his personal account. To change the password, you need to enter your personal account and in the "Personal profile" section select "Account security", then first enter the old password, then the new one, and then repeat the new password and click "**Change password**".

12. If the customer wants to change his personal data, including the mobile phone number used, the data of the identity document, etc., it is necessary to send a corresponding application to the Organizer in writing (by attaching via the "Applications" section in the personal account). At the same time, electronic copies of the identity document, information about the place of registration must be attached to the application, and if the phone number is replaced, an additional document confirming that the phone number belongs to the client.

13. During the time of changing personal data, the Organizer of gambling may block the gaming account to prevent unauthorized use by third parties. The term for changing and verifying the personal data of a gambler is 20 (twenty) business days.

14. If a gambling participant has a negative balance on his gaming account, his account is blocked until he deposits an amount not less than the size of the negative balance. Otherwise, the Organizer stops accepting bets from this gambling participant.

15. Visitors of the VGE "WINLINE" are prohibited from:

- take part in an online betting game if these visitors of the virtual gambling establishment have or may have an impact on the outcome of the event of this game (impact on the random outcome of the game);
- to use software and (or) technical devices that influence the random outcome of the game or make it possible to predict when conducting a gambling game;
- use software or other means to obtain unauthorized access to the information of the organizer of gambling, carrying out activities for the maintenance of a virtual gambling establishment, in order to destroy, block, modify, copy, as well as commit other illegal actions in relation to this information;

- provide another visitor of a virtual gambling establishment or a participant in a gambling game with funds (electronic money) or their equivalent to participate in a gambling game;
- transfer (disclose) to other visitors of the virtual gambling establishment, gambling participants information about their logins and passwords for access to the virtual gambling establishment.

16. Visitors to the VGE "WINLINE" are obliged to:

- provide data, including personal data, and copies of identity documents in electronic form, allowing them to be identified in order to check information about them for the presence of such visitors in the list of individuals restricted in visiting gambling establishments, virtual gambling establishments and participating in gambling games;
 - comply with the Rules for organizing and (or) conducting an online betting game in the Winline Virtual Gambling Facility;
 - replenish the gaming account from a payment instrument (bank card, bank account, electronic wallet) owned personally by a gambling participant registered on the website of the virtual gambling establishment winline.by;
 - comply with the legal requirements of gambling workers.

17. The organizer of gambling has the right to block a visitor of a virtual gambling establishment in the “Winline” visa if such a visitor has previously violated the requirements established in paragraph 15 of these Rules for visiting the “Winline” visa or in paragraph 20 of the Regulations, and these facts have been documented and confirmed.

18. The organizer of gambling has the right to block a visitor to a virtual gambling establishment if he has not reached the age of 21, has not presented an electronic copy of an identity document or has presented an invalid document; included in the List of individuals restricted in visiting gambling establishments, virtual establishments and participation in gambling, in other cases provided for by law.

19. When communicating with the employees of the Gambling Organizer, including the support service, the client is obliged to give his last name, first name, patronymic, date of birth, gaming account number and (or) the last 4 digits of the mobile phone number specified during registration. The support service operator provides consulting support on visiting a virtual gambling establishment and participating in gambling. On other issues, the support service operator has the right to refuse to consult the client.

20. Customers are forbidden to use obscene or abusive words or expressions, to deliberately humiliate the honor and dignity of the operator, or to make any threats when communicating with the support desk operators of Organizer of gambling.

21. If the customer violates the restrictions provided for in paragraph 20 of these Rules, the support service operator has the right to complete the consultation.

22. The customer has the right to block the game account by sending an application in writing or electronically (by attaching it in the personal account). At the same time, the game account will not be deleted during the period established by law for storing the client's data and his actions in the Virtual Gambling Facility.

23. Consideration of the application specified in paragraph 22 of these Rules is carried out no later than the next working day after its receipt.

If the application is sent in writing form, then no later than the next business day, the game account is blocked, and the writing answer is sent by post office.

If the application is sent in an electronic form by attaching in the personal account of the gambler, the Organizer of gambling, no later than the next business day, prohibits the client from making financial transactions while retaining the opportunity to enter the personal account to familiarize himself with the answer to the application within one calendar day. After the expiration of the specified period, the game account is blocked.

The client has the right to apply with an application for sending him a copy of the answer to the e-mail address or at the place of residence indicated in the application.

The funds on the balance of the game account are transferred (transferred) to the client in the manner prescribed by clause 1.9 of the Rules for organizing and (or) conducting an online betting game of the Winline Virtual Gambling Facility.

24. To unblock and restore access to the game account, the Client must send a written application to the Organizer of gambling, attaching a copy of an identity document, and go through the identification procedure. The term for consideration of the application is 7 working days after its receipt.

TERMS OF USE OF THE WEBSITE WINLINE .BY

1. These Rules constitute an accession agreement in accordance with Part 1, paragraph 1, Article 398 of the Civil Code of the Republic of Belarus.

2. By virtue of paragraph 2 of Article 407 of the Civil Code of the Republic of Belarus, the Rules are a public offer. By registering on the winline.by the visitor agrees with all local acts of the Virtual Gambling Establishment "Winline" posted on the site (the Rules

of organizing and (or) conducting an online betting game, Privacy Policy, protection and processing of personal data, the use of cookies, the Rules for visiting the Virtual Gambling Establishment "Winline" and the terms of use of the site), and joins to the public offer of the Gambling Organizer. Any actions of the visitor on the website of the VGE "Winline" represent a voluntary acceptance (acceptance of the offer) of the other party.

3. A visitor of the virtual gambling establishment can participate in an online betting game as on the website winline.by, and through a mobile application available for download.

4. The deletion and depersonalization of information about the visitor of the VGE "Winline" cannot be carried out earlier than the term established by the legislation regulating activities in the field of gambling.